

## **DELIVERY / RETURN POLICY**

Participants (individuals and / or legal entities) have the right to waive the participation fee, without penalties and without invoking a reason, within 30 calendar days from the time of purchase.

To make a return on the website [www.iscp2022.ro](http://www.iscp2022.ro), the participant must send a written request to [office@mediamed.ro](mailto:office@mediamed.ro) or call +40 31 101 32 21. In the request the participant will mention the name and surname, the name of the event for which he paid the participation fee, the date of acquisition and the amount paid.

### **Participation fee**

The participation fee includes value added tax (VAT).

The participation fee differs for each participant depending on the professional category to which he belongs and the [membership](#) status acquired in the ISCP – International Society of Cardiovascular Pharmacotherapy.

The participation fee is paid through the online payment platform.

ISCP reserves the right to limit participants to a single purchase of the participation fee per email address.

### **Participation fee delivery / Conference access**

Following the purchase of the participation fee and by filling in the registration form on the website [www.iscp2022.ro](http://www.iscp2022.ro), the participant will receive a registration confirmation e-mail.

If the participant does not fill in the registration form, he / she can be considered as not being registered and cannot subsequently receive the access / login data.

Information on access to the conference will be sent to participants at least 24 hours before the start of the event. More details about accessing the event can be found in the Participant Guide.

### **Participation fee return**

Participants (individuals and / or legal entities) have the right to waive the participation fee, without penalties and without invoking a reason, within 30 calendar days from the time of purchase, regardless of the payment method chosen.

The request for return will be made in writing to the email address [office@mediamed.ro](mailto:office@mediamed.ro) or call +40 31 101 32 21. In the request the participant will mention the name and surname, the name of the event for which he paid the participation fee, the date of purchase and the amount paid.

In case of return of participation fees, Media Med Publicis will reimburse the value of the fees by the same method by which they were purchased unless the participant has agreed to another payment method.

Media Med Publicis reimburses all amounts received as payment from the participant, within 30 calendar days of receiving a written request for a return from the participant.

The participation fee is not refundable if it is the subject of a sponsorship or a voucher / prize.

The participation fee is not refundable if the participant did not log in / did not actually participate on the conference platform / physically at the event location.

Media Med Publicis reserves the right to make any changes to the conference schedule, changes that are sometimes beyond its control. However, these changes do not entitle the participants to request a refund of the participation fee.

It is forbidden to alienate participation fees regardless of the purpose for which they are made (profit, commercial gain, etc.).

Also, the participation fee purchased is refunded if:

- the event is canceled by Media Med Publicis;
- the event is postponed / rescheduled at a later date by Media Med Publicis;

In both cases, Media Med Publicis undertakes to announce on the website [www.iscp2022.ro](http://www.iscp2022.ro) and through the means of communication (newsletter, social media channels, etc.) the method of return of the participation fee.